

Financials

Providers

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Revision History

05-16-2006:

- Added 'Certification of Complete Reporting' page.
- Moved 'Create Invoices' pages in front of 'View Residential Contract and Invoice History' pages.
- Updated 'Create Invoice' pages for changes with 6/5/06 TNKids build.
- Updated report list.

5-24-2006

• Updated Error Message pages

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Provider Login



Prior to using the TNKids Financials application, the user must login to the system.

Steps

Go to the website: http://www.state.tn.us/youth/providers/index.htm
Follow the link under Web Applications for TNKids Financial Systems.
Enter your complete email address as the Username.
Enter your password.

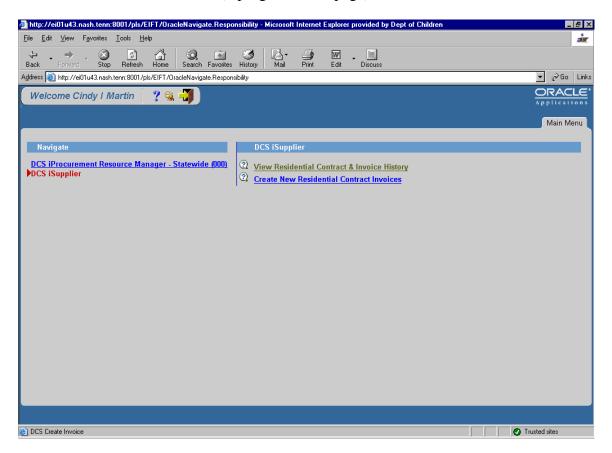
Click on the box labeled 'Connect'.

Note: To register your email address for use with TNKids Financials, you must call the Child Placement and Private Providers Division at 1-615-741-8905 to obtain a TNKids Access Form. You MUST provide demographic information including your social security number, address, email address, and phone number in order to be registered. You will receive your password by email. If you need your password re-set, call the DCS Help Desk at 1-888-853-4636 for assistance.

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Create New Residential Contract Invoices

Select the Return to Portal link (top right of each page) to return to the Main Menu.

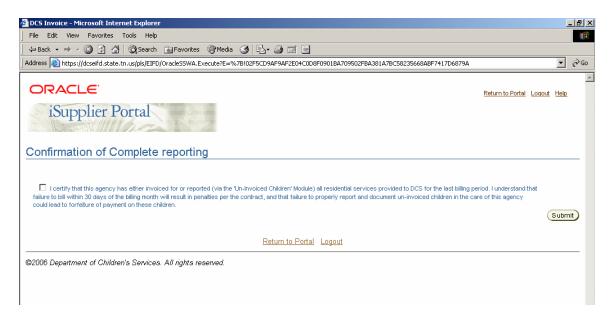


To Create a New Residential Contract Invoice, select Create New Residential Contract Invoices.

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Create New Residential Contract Invoices

If you are entering the billing system for the first time this billing period, you will receive the following 'Confirmation of Complete Reporting' page.



The certification statement reads as follows:

'I certify that this agency has either invoiced for or reported (via the 'Un-Invoiced Children' Module) all residential services provided to DCS for the last billing period. I understand that failure to bill within 30 days of the billing month will result in penalties per the contract, and that failure to properly report and document un-invoiced children in the care of this agency could lead to forfeiture of payment on these children.'

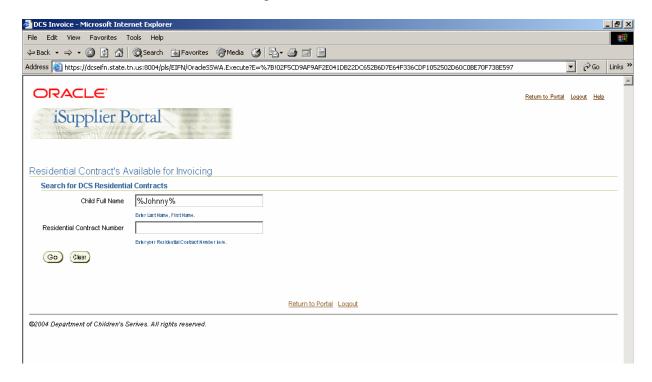
If you have not been able to invoice for children served in prior billing months, make sure these children are reported in the 'Un-Invoiced Children Module' before checking this statement and starting invoicing for the current month. The system will not allow you to proceed with invoicing until this statement has been checked.

The system is not available for invoicing before the 4th business day of the month (DCS may change this specific day from time to time. You should be notified if it is changed – such as at year end). If you try to enter the invoicing module during the first 3 business days of the month you will get an error stating: 'Invoicing is not available until the 4th business day of the month. Please try again then.'

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Search for Contract to Invoice

This search will provide you with a list of contracts for a given child and/or contract number that are available for invoicing.



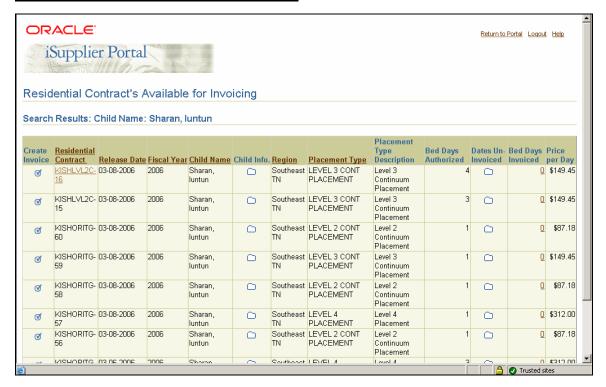
If you would like to invoice for a particular child, you may search for the appropriate contract by entering any or all of the following:

Part of the child's name, preceded and followed by % (wildcard) For example: %Johnny%

The exact residential contract number (or a significant portion of the contract number) with % at the start and end of the number

You can bypass this form and show all records available for invoicing by clicking the 'GO' button.

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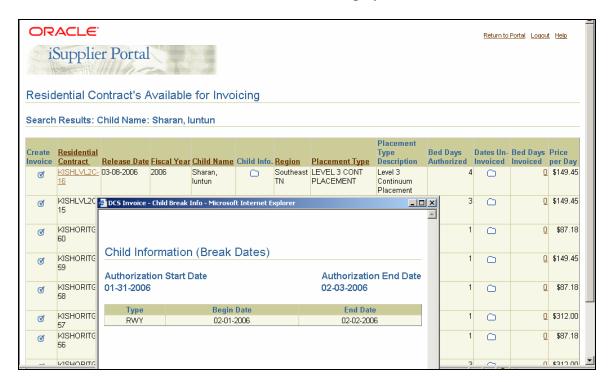


If your search returns more than one record, or if you leave the search criteria blank, you will see multiple rows on the 'Residential Contracts Available for Invoicing' page.

Effective with the release of the new TNKids build on 6/5/2006, there are a couple of minor changes to this page. With the new build, financials is only concerned with 'paid' days. Financials is no longer tracking placement locations, breaks, etc. TNKids only sends to Financials dates that are available for payment. This simplifies invoicing: if a child has a break in the middle of the month, as long as it is a paid break, invoice the entire month on one invoice. If there is an unpaid break in the month, you will invoice against two separate authorizations; one before the break, and another after the break.

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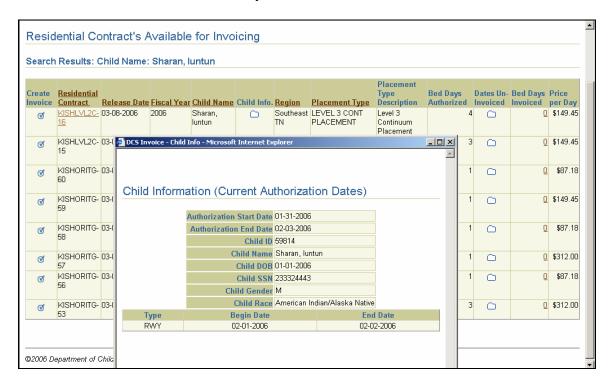
If the child had a break that is entered in TNKids, you will notice the 'Residential Contract' column has a link. Click on the link to display the break details:



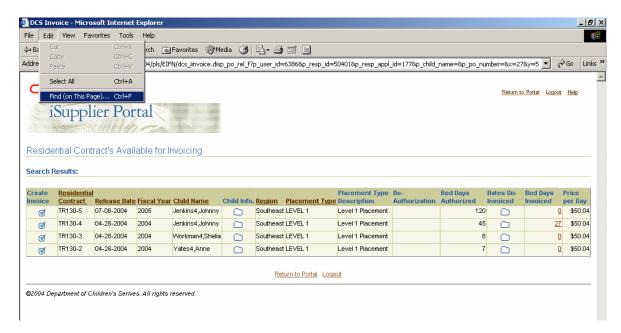
Providers should verify that breaks are properly recorded by checking this pop up window prior to invoicing. This will minimize debit memos when breaks are recorded in the system late, affecting invoiced dates.

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You will also see the break details if you click on the 'Child Info' folder:

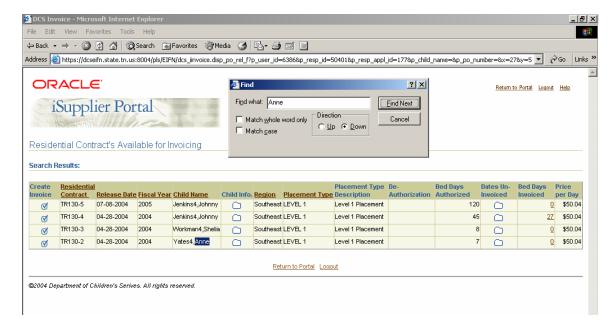


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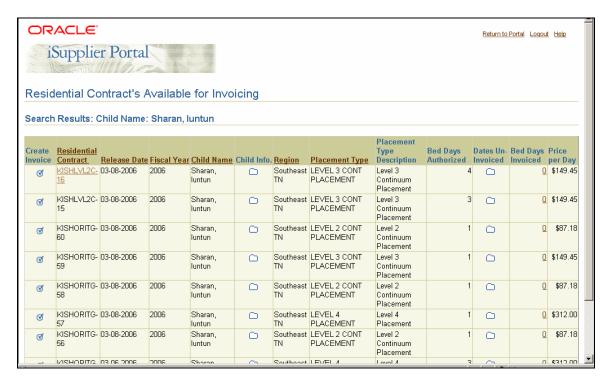
If you get a long list when you reach this page, you can refine your search for the child using your menu option 'Edit, Find (on This Page)...' in Internet Explorer.

Type in a portion of the child's name and select 'Find Next'. If the hi-lighted name is not the one you are looking for, just click 'Find Next' again until the correct name is located.



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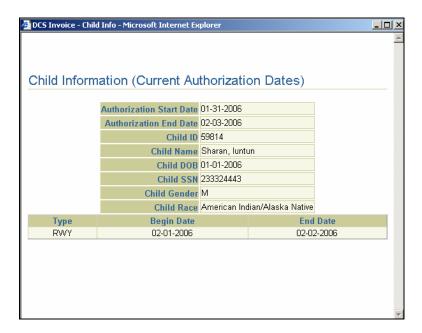
Contracts Available for Invoicing



Based upon the search criteria entered, the search results will display all contracts that are available for invoicing. You may sort these results by any of the column headings that are underlined by clicking on the column heading. The default sort order is release date (most recent first).

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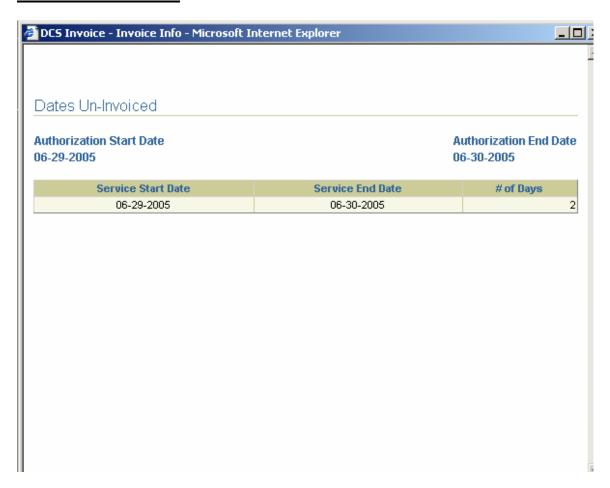
Child Information



To view additional child information for verification prior to submitting an invoice, click on the 'Child Info' folder next to the child's name.

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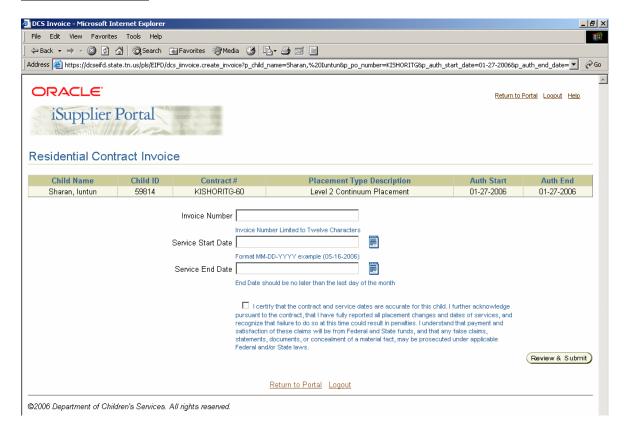
Dates Un-invoiced



To view the Dates Un-Invoiced for a particular child, click on the 'Dates Un-Invoiced' folder on the line with the child's name.

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Create Invoice



When you find the appropriate child, click on the 'Create Invoice' checkbox. You must enter an Invoice Number, Service Start Date, and Service End Date. To enter the dates, you may either enter them in the format MM-DD-YYYY or use the calendar icons to choose the appropriate dates. This form has been recently updated to include the 'Placement Type Description'. Verify that you are invoicing the appropriate services for this child. If the available authorization is not correct for the dates you need to invoice; contact the regional resource manager to get the authorization corrected.

Note: The County of Service is no longer required.

Before you can submit an invoice you must read and check the certification checkbox. The certification statement says:

I certify that the contract and service dates are accurate for this child. I further acknowledge pursuant to the contract, that I have fully reported all placement changes and dates of services, and recognize that failure to do so at this time could result in penalties. I understand that payment and satisfaction of these claims will be from Federal and State funds, and that any false claims, statements, documents, or concealment of a material fact, may be prosecuted under applicable Federal and/or State laws.

After certifying the accuracy of the invoice, click on the 'Review and Submit' button. The Invoice Description defaults to Child ID and Name, which cannot be edited.

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<u>Create Invoice - Continued</u>

General invoice rules:

You must select a unique invoice number for each invoice submitted. The invoice field is limited to 12 digits.

Invoices must fall within one calendar month.

You can usually submit one invoice for the entire month if all days in the month are payable and for the same contracted service. Most authorizations will run through the end of the month, or the final night of service. Occasionally there may be multiple authorizations for one month; in which case you will have to submit multiple invoices (this will be infrequent).

You cannot invoice prior to the end of the month. You will get errors if you attempt to submit an invoice with dates after today's date.

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Required Invoice Information

Invoice Number – Chosen by the Provider



Service Start Date



Service End Date

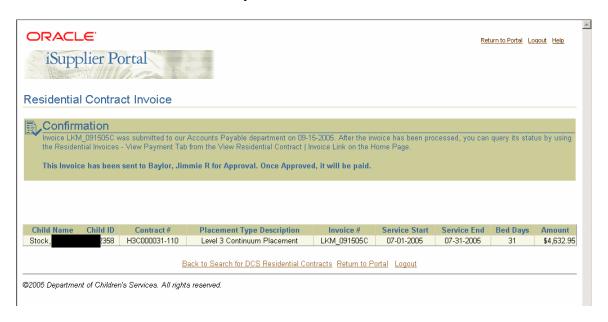


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Review & Submit Invoice



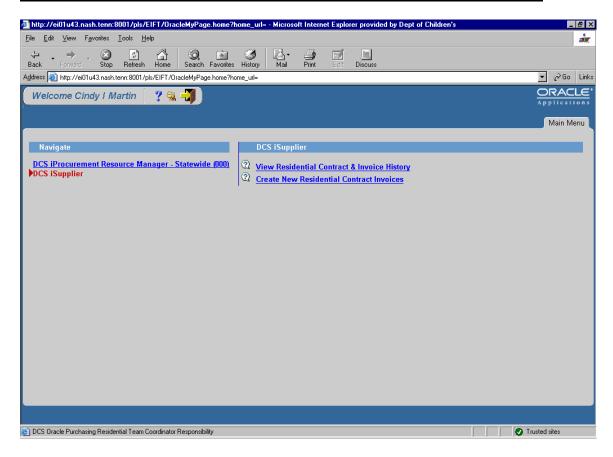
Review the information for accuracy and, if correct, click 'Submit'.



A Confirmation will be displayed to verify that the invoice was successfully submitted for approval. If you want to print a separate page for each invoice, use the Print icon in the menu to print this page before you proceed. If you want to print all of your invoices in one document for the month use the DCS Vendor Submitted Invoices Report (see details in Discoverer Reports section below).

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Navigation - View Residential Contract and Invoice History

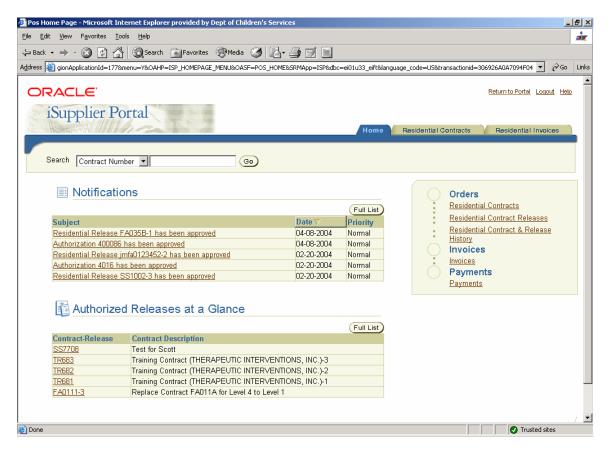


From the Main Menu, the navigation screen above will appear. As a Provider, you will choose 'DCS iSupplier'.

Click on the 'View Residential Contract & Invoice History' link.

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iSupplier Portal Home Page



The Residential Contract & Invoice History Home Page will appear. On this home page, there are two major sections: Notifications and Authorized Releases at a Glance.

The

Orders

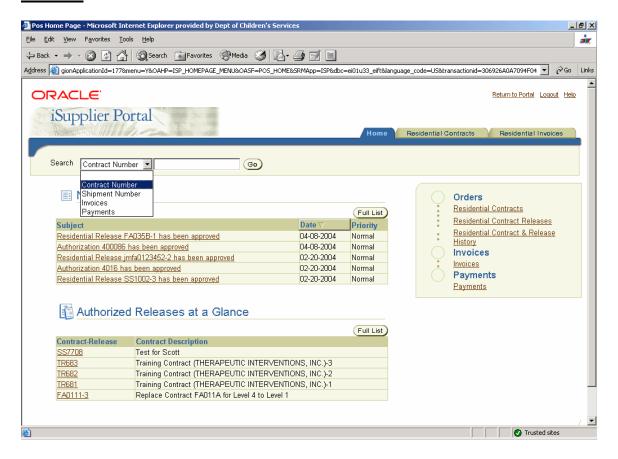
Invoices

Payments

section on the right includes links to existing Contracts, Invoices, and Payments. You can navigate back to the previous screen (called the Portal) by clicking on the link on the top right of the page labeled 'Return to Portal'.

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Search



You may search for a transaction by Contract Number, Invoice (number) or Payment (number). Shipment Number is not used.

Steps

Choose the Search option from the drop down list.

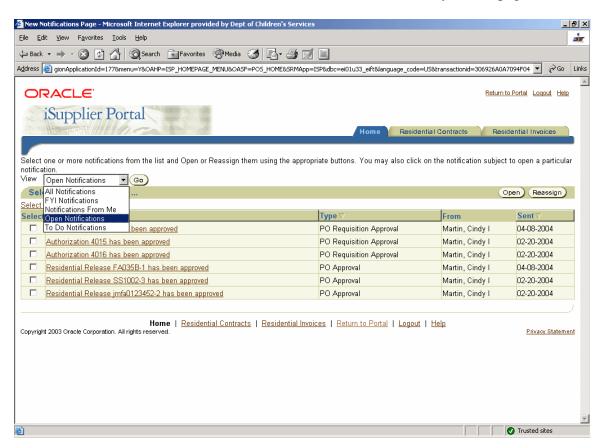
Enter your search criteria in the search box. You may leave the search criteria blank to return all contracts. You can use the wildcard (%) in this search field.

Click 'GO'.

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Full List of Notifications – View Options

To view notifications, select the 'Full List' button at the top right corner of the notification section of the 'Residential Contract and Invoice History' home page.

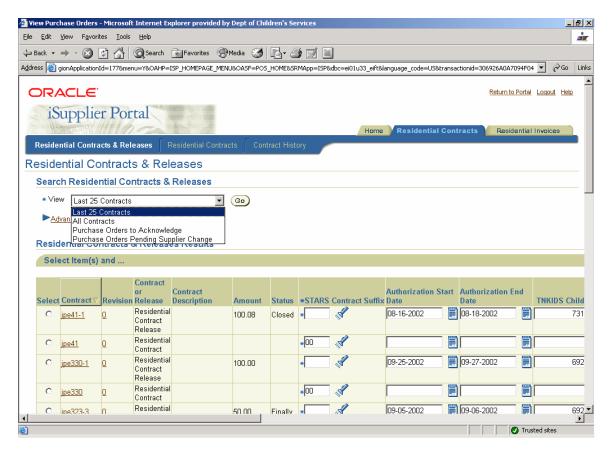


Providers will only receive a notification when an invoice has been rejected by the Approver (Team Coordinator or Central Office).

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Full List of Authorized Releases - View Options

To view authorized releases, select the 'Full List' button at the top right of the 'Authorize Releases at a Glance' section of the 'Residential Contracts and Invoices History' home page.



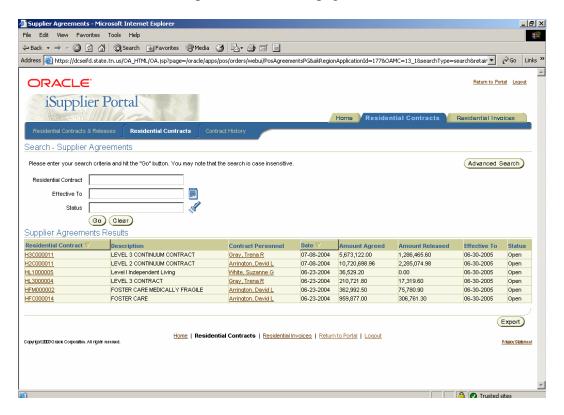
You may choose to View the last 25 contracts or authorizations created or all contracts and authorizations. Purchase orders to acknowledge and purchase orders pending supplier change are not used.

The advanced search link on this page is not of value. To find specific information on the page after executing your simple search, use Edit, Find from your browser's menu.

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Supplier Agreements (Contracts)

The Supplier Agreements (Contracts) page is accessed by clicking on the 'Residential Contracts' sub-tab on the top left center of the page.



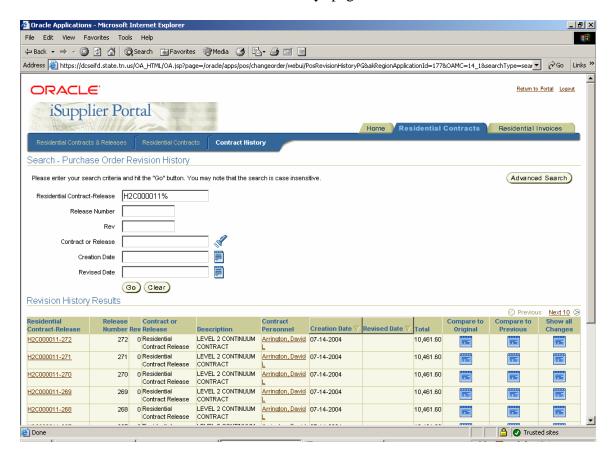
Under the Residential Contracts tab and Residential Contracts sub-tab, you will find the option to Search for Supplier Agreements (Contracts) by specifying the Residential Contract, Effective To Date and/or Status. Click the 'GO' button to view all contracts. Enter search criteria to see specific contracts.

You can search by residential contract number using the wildcard (%) as needed. Select the calendar icon to enter an 'Effective To' date. Select the flashlight to select status codes for searching; the most commonly used code is 'Open'. You can leave any of the search fields blank if desired.

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Contract History

Click on the 'Contract History' sub-tab on the top left (sub-tab furthest right) of the page to access the 'Purchase Order Revision History' page.



Under the Residential Contracts tab and Contract History sub-tab, you will find the option to Search for Purchase Order Revisions by specifying the Residential Contract, Release Number, Revision, Contract or Release, Creation Date, and/or Revised Date.

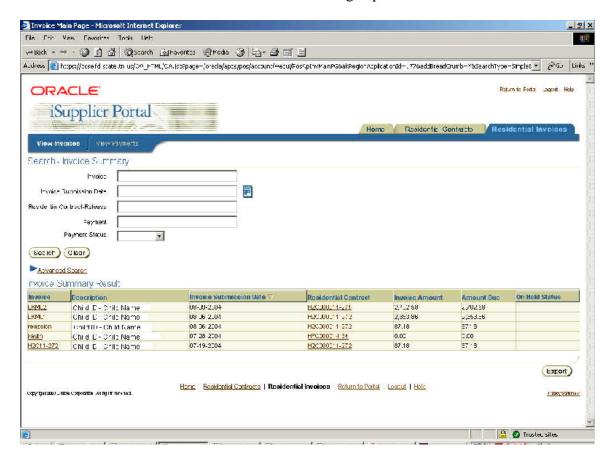
Note the valid 'Contract or Release' types are 'Residential Contract' or 'Residential Contract Release'. Other options listed under the flashlight are not used.

Note: PO Number and Contract Number are the same thing. The terms are used interchangeably.

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View Invoices - Invoice Summary

Select the top right tab for 'Residential Invoices' to access invoice and payment information. The left sub-tab 'View Invoices' brings up the invoice search screen.



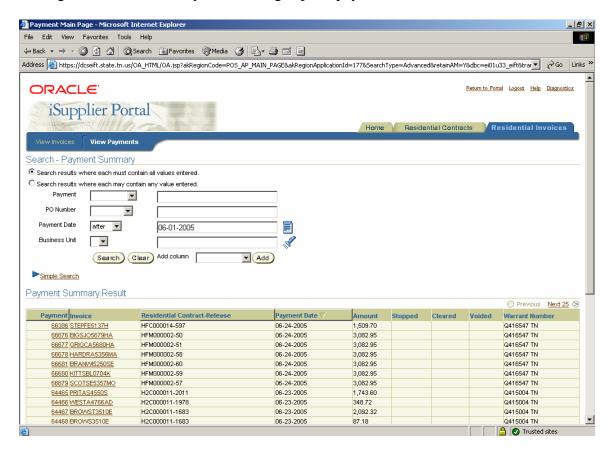
Under the Residential Invoices tab and View Invoices sub-tab, you will find the option to Search for an Invoice by specifying the Invoice, Invoice Submission Date, Residential Contract-Release, Payment, and/or Payment Status.

The wildcard (%) can be used in any of the fields (except date) when searching.

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View Payments - Payment Summary

The right sub-tab 'View Payments' brings up the payment search screen.



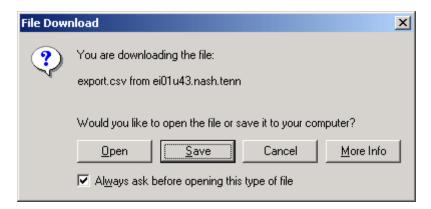
Under the Residential Invoices tab and View Payments sub-tab, you will find the option to Search for a Payment by specifying the Payment, Payment Date, and/or Residential Contract-Release.

The wildcard (%) can be used in any of the fields (except date) when searching.

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Export Data

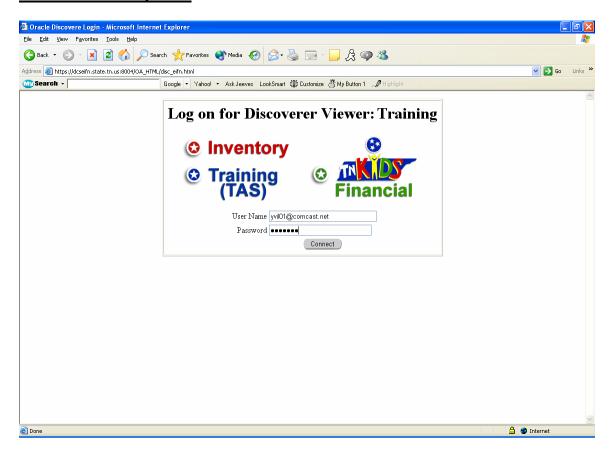
Data from any of the tabular pages can be exported to Microsoft Excel using the Export button (located at the lower right just below each table).



If you would like to export data from the Invoice Summary or the Payment Summary, click on the 'Export' button. You can Open this file directly in Excel by selecting Open. You can save it to your computer by selecting Save. You will then specify the location on your computer where you would like the information stored. This .csv (comma separated values) file can be opened with Microsoft Excel.

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Discoverer Reports



Go to the Provider website (http://www.state.tn.us/youth/providers). Click on the **TNKids Financials Production Discoverer** link. Use your TNKids Financials User Name and Password to access the Discoverer Reports.

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Available Discoverer Reports

Name	Description
REPORTS.DCS Cancelled Invoices Report (Vendor)	Cancelled Invoices Report for Vendors / Suppliers
REPORTS.DCS Child Authorization History Report (Vendor)	Auth History displays all authorizations (releases) for a specific child and the amount un-invoiced.
REPORTS.DCS Child Invoice History Report (Vendor)	Invoice History displays all invoices submitted for a specific child and their disposition (paid amount, hold status, etc).
REPORTS.DCS Invoices on Hold Report (Vendor)	DCS Invoices on Hold Report (Vendor) - NEW REPORT
REPORTS.DCS Invoices Submitted by Invoice Date Report (Vendor)	Results show Invoices by DOSF and DOST for ALL Invoices (Vendor Version)
REPORTS.DCS Invoices Submitted by Service Date Report (Vendor)	Invoice History for one alloted month by Service Date (DOSF)
REPORTS.DCS Paid Invoices Report	Paid Invoices displays payments to the provider by check number with payment details.
REPORTS.DCS Placement Change History Report	Placement Change History Report uses a DATE Range to display the PCN History for a specified period of time
REPORTS.DCS Provider Client List Report	This provides a way to look up Client ID numbers
REPORTS.DCS Un-Invoiced Children Report (Provider)	Provider Listing or ALL Un-Invocied Children within their responsibility
REPORTS.DCS Un-Invoiced Releases Report (Vendor)	Detail Report of Un-Invoiced Releases using 'Cut Off Date', Fiscal Year and Contract #, if desired, Parameters for retrieval
REPORTS.DCS Vendor Contract Utilization Report	Contract Utilization displays all contracts with the provider and usage to date.

A list of available reports is displayed. The reports available for providers are:

Cancelled Invoices Report – use this report for a limited date range to see what invoices were cancelled recently.

Child Authorization History Report – shows all authorizations in the TNKids Financials system for a specific child. Use this report to check placement level (contract) and paid break details.

Child Invoice History Report – shows all invoicing history for a specific child. This report also shows payment status for each invoice.

Invoices on Hold – use this report to see if any of your invoices are on hold.

Invoices Submitted by Invoice Date Report – use this report to see a list of invoices submitted for a date range (based on invoice dates).

Invoices Submitted by Service Date Report – use this report to see a list of invoices submitted for a date range (based on dates of service).

Paid Invoices Report – use this report when posting payments from DCS; detailed by check.

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Available Discoverer Reports - Continued

Placement Change History Report – use this report to report on placement changes your agency reported in the placement change notification module.

Provider Client List Report – Use this report to look up a TNKids client ID number.

Un-Invoiced Children Report (Provider) – use this report to list the un-invoiced children your agency has reported in the un-invoiced children module.

Un-Invoiced Releases Report (Vendor) – use this report to see what the regions have authorized for your agency that has not yet been invoiced.

Vendor Contract Utilization Report – this report recaps the total amount contracted with your agency and shows the amount that has been expended with releases (authorizations) and the balance available.

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Discoverer Navigation



On the top right of the page in most Discoverer forms you have five icons:

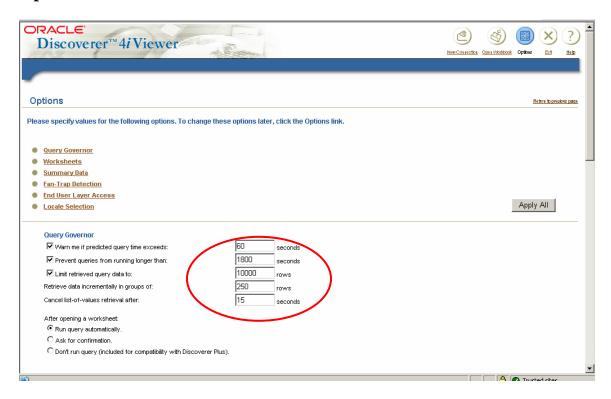
New Connection: returns you to the Discoverer Login page

Open Workbook: returns you to the list of reports available to run

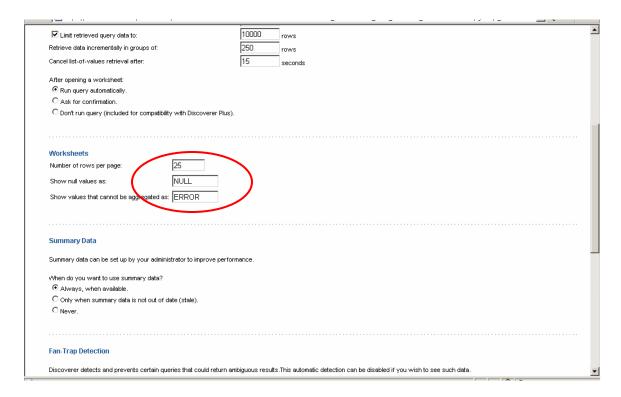
Options: set overall processing options (see below)

Exit: exit Discoverer Help: access online help

Options



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Changes in the way the reports are viewed online may be made by clicking 'Options' (icon on top right of the page).

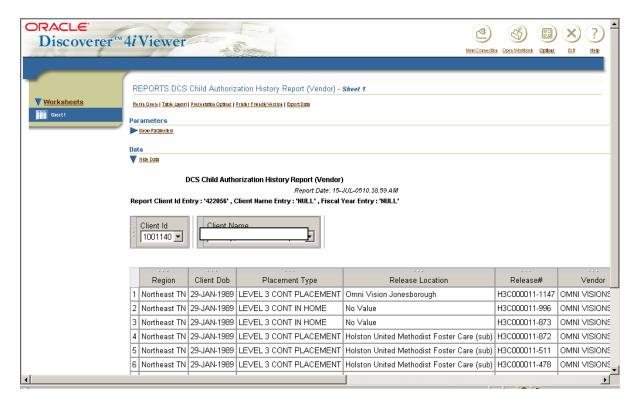
Modify the query governor options if your queries are timing out or not returning complete data. Increasing these numbers will increase the odds of your report completing successfully. If you are trying to run a report that is extremely large (such as all invoices paid for the year for all children); the system may fail. In these situations use limited date ranges to request a smaller data sample.

Modify the Worksheets options to change the display of completed reports. You may prefer to see "0" rather than NULL when no data is found. You may wish to see 50 rows of data returned on each page rather than 25.

To save these options after making changes, click 'Apply'.

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Child Authorization History Report



***	***	***	***	***	***	***	***	***	***		***
Release#	Vendor	DOSF	DOST	Total Days	Days Left	Unit Price	Uninvoiced	Status	Rsm	FY	Region
H3C000011-1147	OMNI VISIONS INC	16-MAY-2005	30-JUN-2005	46	0	149.45	\$0.00	APPROVED	Hathaway, Michelle D	2005	011
H3C000011-996	OMNI VISIONS INC	01-MAY-2005	15-MAY-2005	15	0	149.45	\$0.00	APPROVED	Hathaway, Michelle D	2005	011
H3C000011-873	OMNI VISIONS INC	18-MAR-2005	30-APR-2005	44	0	149.45	\$0.00	APPROVED	Hathaway, Michelle D	2005	011
H3C000011-872	OMNI VISIONS INC	16-JAN-2005	17-MAR-2005	61	0	149.45	\$0.00	APPROVED	Hathaway, Michelle D	2005	011
H3C000011-511	OMNI VISIONS INC	31-DEC-2004	15-JAN-2005	16	0	149.45	\$0.00	APPROVED	Hathaway, Michelle D	2005	011
H3C000011-478	OMNI VISIONS INC	02-SEP-2004	30-DEC-2004	120	0	149.45	\$0.00	APPROVED	Hathaway, Michelle D	2005	011
1											

This report includes information about releases that have been authorized for a specific child. The fields shown include:

Client ID (TNKids number)

Client Name (check the drop down box to see if the child has authorizations under more than one name)

Region

Client DOB

Placement Type

Release Location

Release Number (contract number – release number)

Vendor Name

DOSF (date of service from)

DOST (date of service to)

Total Days Authorized

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Child Authorization History Report - Continued

Days Left (number of un-invoiced days on the authorization)
Unit Price (price per day from the contract)
Un-invoiced (amount = Days Left * Unit Price)
Status
RSM
FY (fiscal year of the contract)

Region Code (numeric code for the Region)

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Controlling Discoverer Reports



Use the links under the report name to update your report:

Rerun Query: runs the report again using the same parameters.

Table Layout: allows you to adjust the sequence of the report columns (see below).

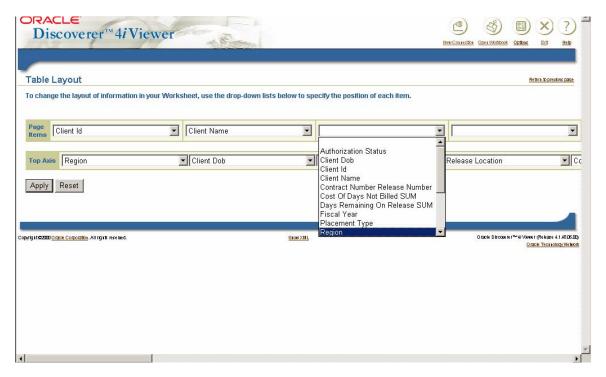
Presentation Options: allows you to select what displays on the report results page.

Printer Friendly Version: formats the report for printing.

Export Data: allows you to easily move the data into another program (such as Excel) for sorting, formatting and printing (see below).

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Table Layout

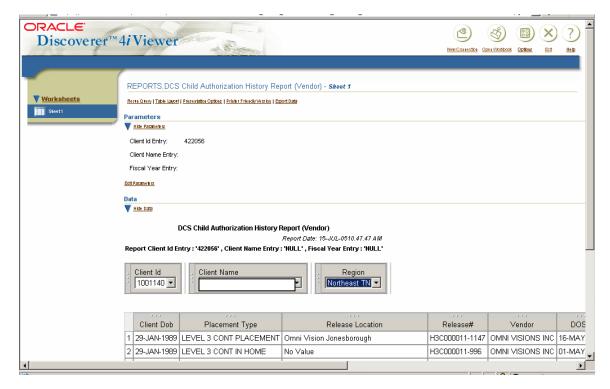


If you would like to modify the sequence of the report data, click on '<u>Table Layout'</u>. You may choose the fields to be displayed in the order desired by using the drop down lists for Page Items and Top Axis.

Page items filter data and appear in the report header; for example, if you add the Region to the Page Items on the Child Authorization History report; the Region field will move into the page header and you will only see authorizations for the child for the selected Region.

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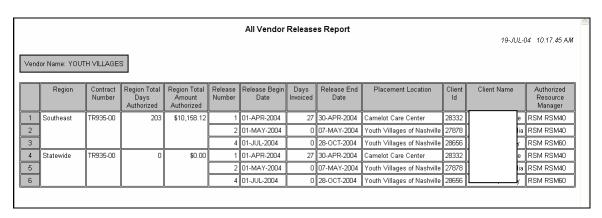
Table Layout - Continued



Use the drop down box to view data for another Region.

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Printer Friendly Version



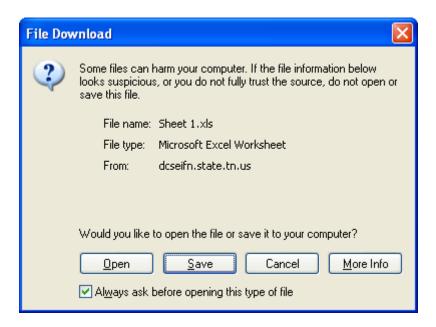
If you would like to print any of the reports from this application, choose the report from the list of available reports and then click on 'Printer Friendly Version'. The report will be displayed on the screen and is ready to be printed using the File | Print commands on the menu bar or by clicking on the Printer icon in the icon bar.

If the report is too wide to print properly; export the data into Excel (see below) so you can format it for printing.

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Export Report Data

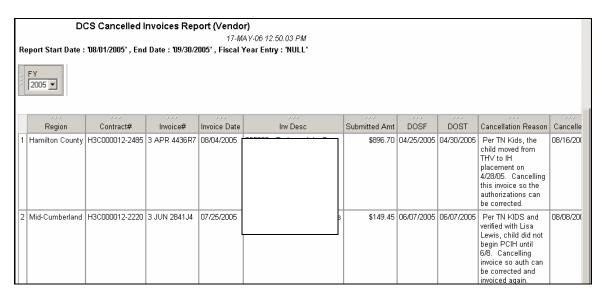
If you want to further manipulate the data, you may choose to Export Data. This will allow you to save this report in another data format such as Microsoft Excel. In this format, you may rearrange or delete columns of information, create subtotals and totals, sort the data by a particular column or columns, and print the report in multiple ways.



When you choose Export Data, the window above is shown allowing you to either Open the report temporarily or to Save the report to your hard drive or other media. Choose the appropriate option.

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Cancelled Invoices Report

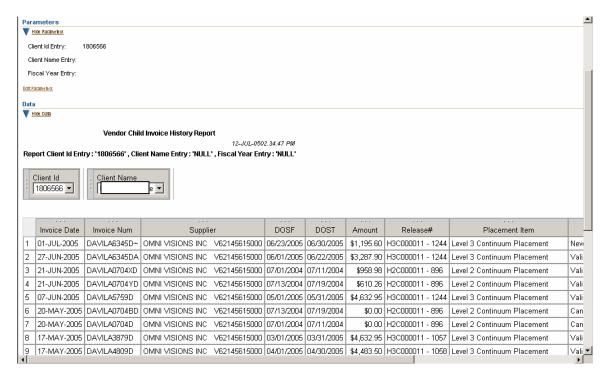


Cancellation Reason	Cancelled	Status	Rsm
Per TN Kids, the child moved from THV to IH placement on 4/28/05. Cancelling this invoice so the authorizations can be corrected.	08/16/2005	CANCELLED	Stephens, Debra R
Per TN KIDS and verified with Lisa Lewis, child did not begin PCIH until 6/8. Cancelling invoice so auth can be corrected and invoiced again.	08/08/2005	CANCELLED	Lewis, Lisa L

The Cancelled Invoices Report provides you with a list of invoices that were cancelled within the date range you specify on the report parameter page. The 'Cancellation Reason' column should tell you why the invoice was cancelled. You need to follow up with the appropriate region to ensure the placement information is corrected so you can re-invoice.

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Child Invoice History Report



	DOSF	DOST	Amount	Release#	Placement Item	Status	Approval	Approval Date	Amount Paid	FY	Region
000	06/23/2005	06/30/2005	\$1,195.60	H3C000011 - 1244	Level 3 Continuum Placement	Never validated	Approved	01-JUL-2005	\$1,195.60	2005	037
000	06/01/2005	06/22/2005	\$3,287.90	H3C000011 - 1244	Level 3 Continuum Placement	Validated	Approved	27-JUN-2005	\$3,287.90	2005	037
000	07/01/2004	07/11/2004	\$958.98	H2C000011 - 896	Level 2 Continuum Placement	Validated	Approved	23-JUN-2005	\$958.98	2005	037
000	07/13/2004	07/19/2004	\$610.26	H2C000011 - 896	Level 2 Continuum Placement	Validated	Approved	23-JUN-2005	\$610.26	2005	037
000	05/01/2005	05/31/2005	\$4,632.95	H3C000011 - 1244	Level 3 Continuum Placement	Validated	Approved	07-JUN-2005	\$4,632.95	2005	037
000	07/13/2004	07/19/2004	\$0.00	H2C000011 - 896	Level 2 Continuum Placement	Cancelled	Rejected	24-MAY-2005	\$0.00	2005	037
000	07/01/2004	07/11/2004	\$0.00	H2C000011 - 896	Level 2 Continuum Placement	Cancelled	Rejected	24-MAY-2005	\$0.00	2005	037
000	03/01/2005	03/31/2005	\$4,632.95	H3C000011 - 1057	Level 3 Continuum Placement	Validated	Approved	17-MAY-2005	\$4,632.95	2005	037
000	04/01/2005	04/30/2005	\$4,483.50	H3C000011 - 1058	Level 3 Continuum Placement	Validated	Approved	17-MAY-2005	\$4,483.50	2005	037
				·							

The Child Invoice History Report provides you with a complete history of invoices submitted for a specific child. This includes invoices which are rejected, cancelled, debit memo'd, paid or unpaid. When the report has a lot of rows, it is helpful to export it to Excel and sort by the DOSF. The fields shown include:

Invoice Date
Invoice Number

Supplier

Date of Service From (DOSF)

Date of Service To (DOST)

Amount (invoice amount, if = 0, the invoice has been cancelled)

Release # (contract and release numbers)

Placement Item (description of the placement)

Status (only important to you if it is cancelled)

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Child Invoice History Report – Continued

Approval (here you can see if the invoice is pending approval [initiated], approved or rejected)

Approval Date (this shows when the approver approved the invoice; payables cannot submit the invoice for payment until the payment batch following the approval date) Amount Paid (if NULL or \$0, the invoice is not paid)

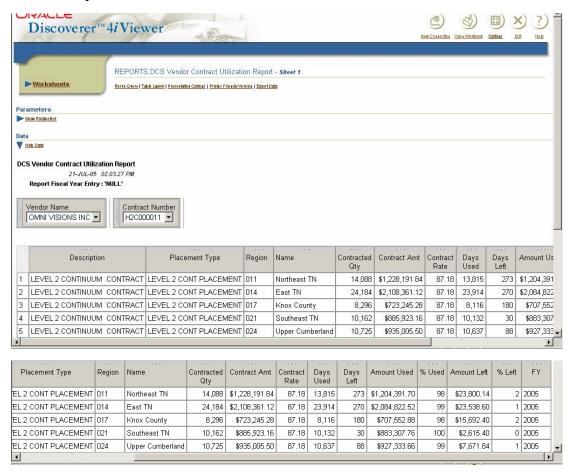
FY (the fiscal year of the invoice)

Region (the code for the region)

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Contract Utilization Report

Select the Open Workbook link on the top right of the page to return to the list of available reports.



This report includes information about contract utilization by vendor and contract number. The fields shown include:

Description (contract description)

Placement Type (placement description)

Region (Number)

Name (Region)

Contracted Quantity (days)

Contract Amount

Contract Rate

Days Used (authorized days)

Days Left (unauthorized days)

Amount Used (days used * rate)

% Used

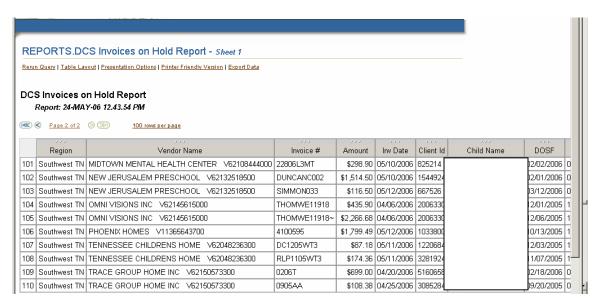
Amount Left (days left * rate)

% Left

FY (fiscal year)

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Invoices on Hold Report



***		* * *	,,,	***			***				
Invoice #	Amount	Inv Date	Client Id	Child Name	DOSF	DOST	Hold Description	Hold Date	Contract #	Rel#	FY
6L3MT	\$298.90	05/10/2006	825214	Terry,Marcus Anthony	02/02/2006	02/03/2006	AP - Non-Month Inv Submit	05/12/2006	H3C000025	125	2006
ICANC002	\$1,514.50	05/10/2006	1544924	Duncan,Casey Aaron	02/01/2006	02/13/2006	AP - Non-Month Inv Submit	05/12/2006	H2S000015	10	2006
MON033	\$116.50	05/12/2006	667526	Simmons,Matthew	03/12/2006	03/12/2006	AP - Non-Month Inv Submit	05/12/2006	H2S000015	27	2006
MWE11918	\$435.90	04/06/2006	2006330	Thomas,Wendy M	12/01/2005	12/05/2005	AP - Non-Month Inv Submit	04/13/2006	H2C000035	848	2006
MWE11918~	\$2,266.68	04/06/2006	2006330	Thomas,Wendy M	12/06/2005	12/31/2005	AP - Non-Month Inv Submit	04/13/2006	H2C000035	848	2006
595	\$1,799.49	05/12/2006	1033800	Franklin,Travon	10/13/2005	10/31/2005	AP - Non-Month Inv Submit	05/12/2006	HFT000026	268	2006
205WT3	\$87.18	05/11/2006	1220684	Cain,Danielle N.	12/03/2005	12/03/2005	AP - Non-Month Inv Submit	05/12/2006	H2C000046	156	2006
1105WT3	\$174.36	05/11/2006	3281924	Peery Rebecca Lynn	11/07/2005	11/08/2005	AP - Non-Month Inv Submit	05/12/2006	H2C000046	64	2006
ST.	\$699.00	04/20/2006	5160658	Falls,Kendrick T	02/18/2006	02/23/2006	AP - Non-Month Inv Submit	04/27/2006	H2P000044	18	2006
iAA	\$108.38	04/25/2006	3085284	Wagner,Teon N	09/20/2005	09/20/2005	AP - Non-Month Inv Submit	04/27/2006	H2P000025	24	2006

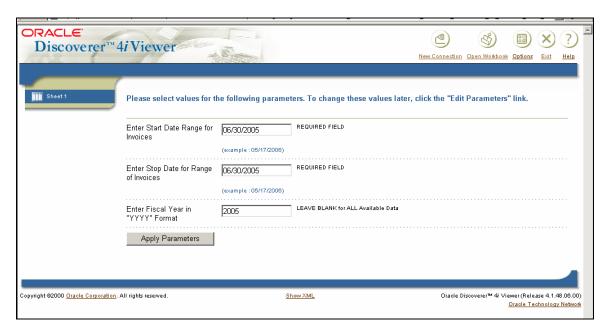
The Invoices on Hold report lists all invoices that are currently on hold in payables and not being processed for payment. The 'Hold Description' column gives some indication of the problem. The regions are asked to resolve holds each month. The holds include:

AP – Non-Month Inv Submit – this indicates the invoice was submitted more than 30 days after the correct authorization was entered in the system and available for you to invoice against. Invoices are supposed to be submitted within 30 days (per the contract) or are subject to a penalty.

Qty Ord – The authorization was edited after the invoice was submitted and now does not have enough days on it to support the invoice (usually this means a break was entered late). Usually the invoice must be cancelled so the authorization can be corrected, and then you can re-invoice.

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Invoices Submitted by Invoice Date Report



For this report, you may specify the Invoice Start Date and Invoice End Date as parameters. These are invoice submission dates, not dates of service. If you have a large volume of invoices, run this report for a limited date range. If you enter a fiscal year, the resulting list will only include invoices submitted during that date range for the fiscal year you specified.

Click 'Apply Parameters' to continue.

Note: When an invoice has been cancelled you will see two rows on the report for the invoice; one negative, and one positive. These two rows net to zero and the invoice is no longer valid. Occasionally an invoice is adjusted downward by payables (if they are notified before payment that the invoice covers too many days). In these situations there are three rows for the invoice on this report: the full amount positive, the full amount reversed (negative) and then the adjusted amount positive. The adjusted amount is the amount that gets paid. Run the child invoice history report for a cleaner view of the data.

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Invoices Submitted Report - continued

• -		DCS Invoi	ces Sub	mitted by In	voice Date	Report (\	/endor)				
							17	-MAY-06 12.59.36 F	M		
Rep	Report Invoice Start Date Range : '06/30/2005' , Invoice Stop Date Range : '06/30/2005' , Fiscal Year Entry : '2005'										
	Invoice Date	Invoice #	Status	Approval Date	Invoice Paid	Check Date	Check #	Contract #	Region	Region Name	Client lo
1	06/30/2005	2 JUN 1120 W	Approved	07/02/2005	Yes	07/13/2005	Q439792	H2C000014 - 1514	027	Hamilton County	1332784
2	06/30/2005	2 JUN 1429 F	Approved	07/05/2005	Yes	07/13/2005	Q439792	H2C000014 - 1515	047	Shelby County	4101344
3	06/30/2005	2 JUN 1005 R	Approved	07/02/2005	Yes	07/13/2005	Q439792	H2C000014 - 1513	027	Hamilton County	70262
4	06/30/2005	2 MAY 1429F1	Approved	07/05/2005	Yes	07/13/2005	Q439792	H2C000014 - 1515	047	Shelby County	4101344
5	06/30/2005	2 MAY 1792J3	Approved	07/01/2005	Yes	07/13/2005	Q439793	H2C000014 - 933	034	South Central TN	2975202
6											
7	06/30/2005	3 JUN 5277 H	Approved	07/02/2005	Yes	07/13/2005	Q439802	H3C000012 - 2375	027	Hamilton County	2517864
8	06/30/2005	3 JUN 4418 A	Approved	07/02/2005	Yes	07/13/2005	Q439802	H3C000012 - 2379	027	Hamilton County	76958
9	06/30/2005	3 MAY 6532D4	Approved	07/05/2005	Yes	07/13/2005	Q439802	H3C000012 - 2378	047	Shelby County	1696370
10	06/30/2005	3 APR 9773 NDM	Approved	06/30/2005	Yes	07/13/2005	Q439808	H3C000012 - 1923	011	Northeast TN	3463290
11											
12	06/30/2005	1 JUN 9981 S	Approved	07/02/2005	Yes	07/13/2005	Q439810	HFC000027 - 523	027	Hamilton County	643588
13											
14											

***	***	***		***	***	***	***	***
Region Name	Client Id	Client Name		# Days	Invoiced Amount	Invoice Begin Date	Invoice End Date	Rsm
Hamilton County	1332784		Ш	30	\$2,615.40	06/01/2005	06/30/2005	Stephens, Debra R
Shelby County	4101344			30	\$2,615.40	06/01/2005	06/30/2005	Simpson, Kevin D
Hamilton County	70262			30	\$2,615.40	06/01/2005	06/30/2005	Stephens, Debra R
Shelby County	4101344			10	\$871.80	05/22/2005	05/31/2005	Simpson, Kevin D
South Central TN	2975202		\Box	8	\$697.44	05/01/2005	05/08/2005	Gentry, Tony A
				Contract Totals: 108	\$9,415.44			
Hamilton County	2517864		\Box	30	\$4,483.50	06/01/2005	06/30/2005	Stephens, Debra R
Hamilton County	76958		П	30	\$4,483.50	06/01/2005	06/30/2005	Stephens, Debra R
Shelby County	1696370		e	9	\$1,345.05	05/17/2005	05/25/2005	Raju, Ravi
Northeast TN	3463290			<15>	-\$2,241.75	04/14/2005	04/28/2005	Hathaway, Michelle [
				Contract Totals: 54	\$8,070.30			
Hamilton County	643588			30	\$1,461.00	06/01/2005	06/30/2005	Stephens, Debra R
				Contract Totals: 30	\$1,461.00			
			\exists	Grand	\$18 946 74			

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Invoices Submitted Report - continued

This report includes information about invoices that have been submitted for payment within the date range specified. The fields shown include:

Invoice Date

Invoice Number

Status

Invoice Paid (Yes/No)

Check Date

Check Number

Contract Number-Release Number

Region (Code)

Region Name

Client ID

Client Name

Bed Days Invoiced

Amount Invoiced

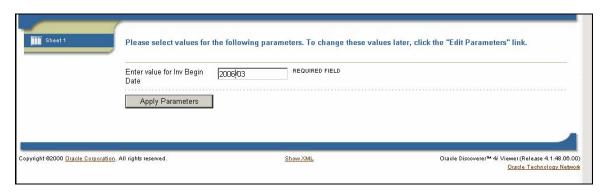
Invoice Begin Date (DOSF)

Invoice End Date (DOST)

RSM (Resource Manager)

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Invoices Submitted by Service Date Report

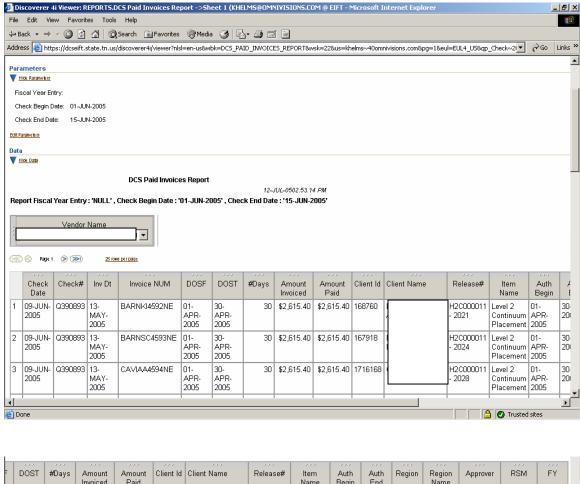


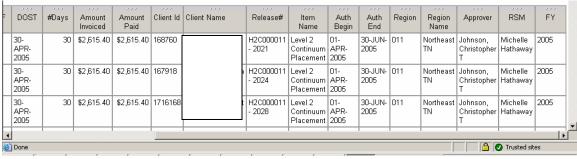
In the parameter field, enter the year and month for which you want to list invoices. This list will include all invoices submitted for dates of service falling in that month and year.

The report layout is the same as the 'Invoices Submitted by Invoice Date' report.

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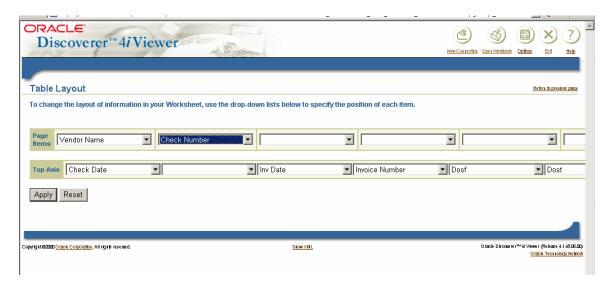
Paid Invoices Report



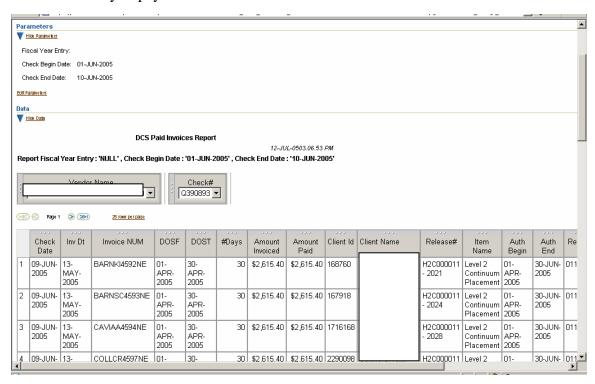


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Edit Table Layout



It may be helpful to change the report layout to include the check number in the header. This will show you payment details for one check at a time.



This report provides a complete recap of payments from DCS. Use this report when posting payments; use the child invoice history report for information about payments for a specific child.

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Paid Invoices Report - Continued

The Paid Invoices Report shows the following fields:

Vendor Name

Check Date

Check Number

Invoice Date

Invoice Number

Date of Service From (DOSF)

Date of Service To (DOST)

Days (paid on the invoice)

Amount Invoiced

Amount Paid (almost always the same)

Client ID

Child Name

Release # (contract and release numbers)

Item Name (placement description)

Authorization Begin Date

Authorization End Date (the entire authorization date range; not the invoice date range)

Region (region code)

Region Name

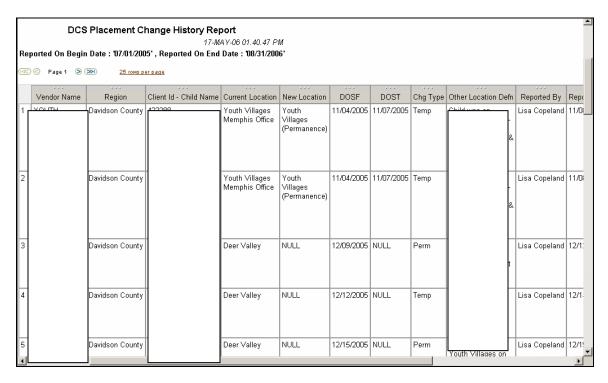
Approver (individual who approved or rejected the invoice)

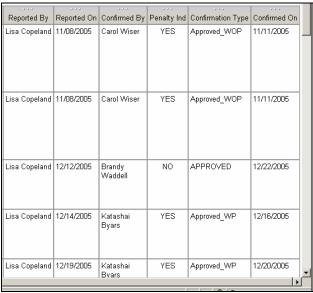
RSM (resource manager)

Fiscal Year (contract year the invoice is associated with)

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Placement Change History Report





The Placement Change History report recaps all placement changes reported by your agency for a specified date range. The 'Confirmation Type' column tells you the approval status of the placement change.

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Placement Change History Report - Continued

These types are:

Approved – placement change submitted in a timely manner and approved by DCS

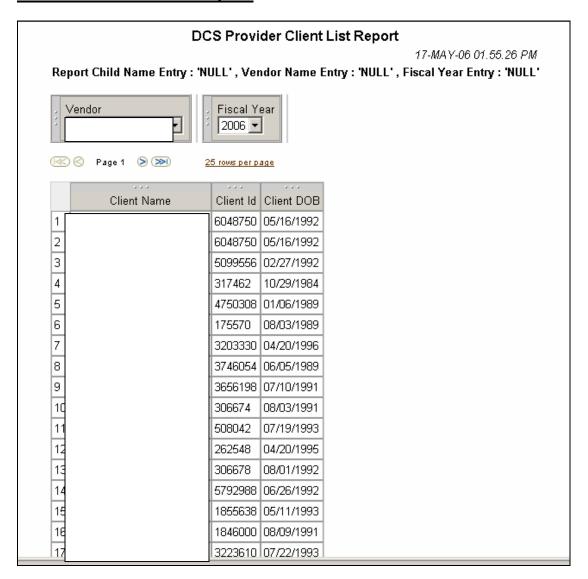
Approved_WOP – placement change submitted more than 24 hours after the move, but approved without a penalty assessment.

Approved_WP – placement change submitted more than 24 hours after the move and approved with a penalty (it is then up to DCS payables to assess penalties according to contract provisions.

Effective with the TNKids build on 6/5/06 the placement change module will include a field for the incident time and will also track the time the incident report is submitted. This will improve the penalty eligibility calculation accuracy in the system.

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Provider Client List Report



This report gives providers a way to 'look up' the TNKids client ID for children assigned to your agency. You can enter parameters to limit the data returned by the query. For example, to see only children with the last name Smith, enter Smith% in the name parameter field (last name first, % is the wildcard):

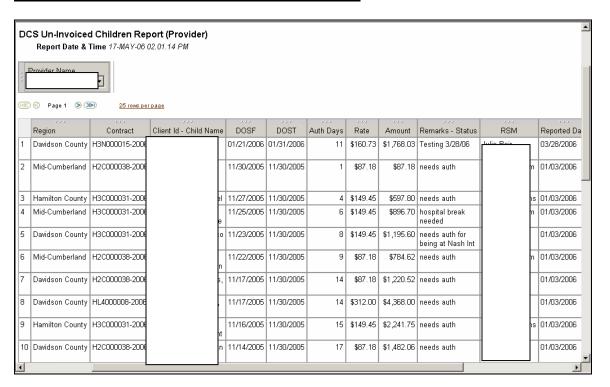
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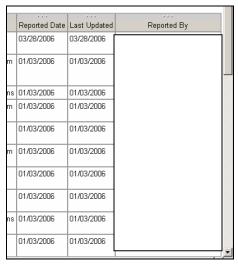
Provider Client List Report - Continued

Please select values for th	e following paramet	ers. To change these values la	ater, click the "Edit Parameters" link.
Enter Child OR 1st Part of Last Name	Smith%	LEAVE BLANK FOR ALL AVAILABLE	DATA
Enter Vendor Name OR 1st Part of Vendor Name		LEAVE BLANK FOR ALL AVAILABLE	DATA
Enter Fiscal Year in "YYYY" Format		LEAVE BLANK FOR ALL AVAILABLE	DATE
Apply Parameters			
n. All rights reserved.	<u>SI</u>	now XML	Oracle Discoverer™ 4i Viewer (Rel <u>Oracle T</u> e

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Un-Invoiced Children Report (Provider)

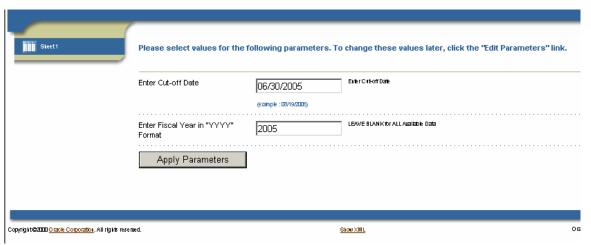




The Un-Invoiced Children report recaps all information reported by your agency on children for which you are currently not able to invoice. Please update the information in this system by accessing the Un-Invoiced Children module in the TNKids Financials system.

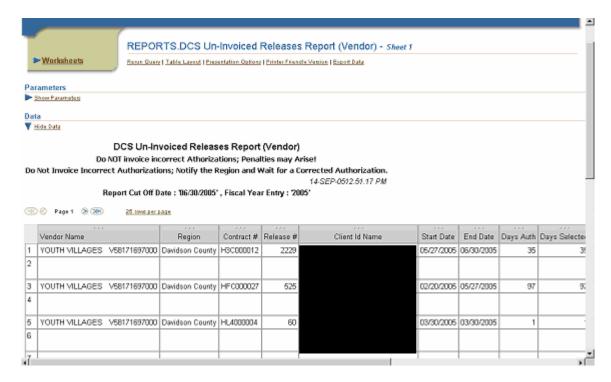
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<u>Un-Invoiced Releases Report (Vendor)</u>



The cut-off date is the ending date for the authorizations you want to include in this report. For best results, this should be the last day of the current invoicing month. For example, in mid-July 2005, Providers are actively invoicing for June; therefore, the appropriate cut-off date for this report is June.

Now that we are into FY06, the fiscal year parameter is also important. If you run the report in August with a cut-off date of July 31, 2005; enter fiscal year 2006 to exclude any unresolved FY05 outstanding releases. If you leave the fiscal year field blank, you will get all outstanding releases through 7/31/05; including those for FY05.



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Un-Invoiced Releases Report (Vendor) - Continued

	* * * *								,,,
Start Date	End Date	Days Auth	Days Selected	Qty Invoiced	Un-Invoiced	Price	Amount Un-Invoiced	RSM (Buyer)	Region
05/27/2005	06/30/2005	35	35	0	35	\$149.45	\$5,230.75	Carol Wiser	037
							Contract Total: \$5,230.75		
02/20/2005	05/27/2005	97	97	96	1	\$48.70	\$48.70	Carol Wiser	037
							Contract Total: \$48.70		
03/30/2005	03/30/2005	1	1	0	1	\$312.00	\$312.00	Carol Wiser	037
							Contract Total: \$312.00		
							Dogian Total:		

This report lists releases in the system through a specific date with days not yet invoiced. The fields included are:

Vendor Name

Region (Name)

Contract #

Release #

Client ID – Name

Start Date (Authorization)

End Date (Authorization)

Days Auth – total number of days on the authorization (start date through end date)

Days Selected – days from the start of the authorization through the cut-off date

Qty Invoiced – number of days invoiced against the authorization

Un-Invoiced – number of days not yet invoiced on the authorization

Price – contract daily rate

Amount Un-Invoiced – number of days not yet invoiced times the daily rate

RSM

Region (Code)

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Error Messages

Most error messages give a clear explanation of the problem. Read the message carefully to determine the correct course of action. For resolution:

Problem/Error Message	Contact
Missing Authorization	Regional Resource Manager (RSM).
Resource Home Error	Make sure Resource Home data is current. If you still need assistance, contact the Child Placement and Private Providers Division at 1-615-741-8905.
Odd system behavior	Log out, close your browser window and start again. If that does not solve the problem, log a ticket with the DCS Help Desk and include print screens of the problem.

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Invoice Validation Date Errors

Service Start Date 'Date' should be less than Today's Date ('Today's Date')

You cannot invoice future dates.

To correct: Enter a Start Date prior to the current date or wait and invoice at a later date.

Service End Date 'Date' should be less than Today's Date ('Today's Date')

You cannot invoice future dates.

To correct: Enter an End Date prior to the current date or wait to invoice on a later date.

Service Start Date 'Date' should be less than Service End Date 'Date'

The invoice end date must be later than the invoice start date.

To correct: Enter a Service Start Date prior or equal to the Service End Date.

Service End Date 'Date' should be less than or equal to the Authorization End Date 'Date' Indicates Service End Date entered is after the Authorization End Date.

To correct: Enter a Service End Date prior to or equal to the Authorization End Date.

Service Start Date 'Date' should be greater than or equal to Authorization start Date 'Date' Indicates Service Start Date entered precedes the Authorization Start Date.

To correct: Enter a Service Start Date greater than or equal to the Authorization Start Date.

Service Start Date 'Date' already exists (Interface table) in Invoice Number 'Number' or Service End Date 'Date' already exists (Interface table) in Invoice Number 'Number' Indicates date(s) entered have already been invoiced for this authorization To correct: Submit un-invoiced dates. Check the 'Child Invoice History' Discoverer report to verify invoiced dates. Once verified, if the dates prove not to be previously invoiced, please submit a help desk ticket.

Service Start Date 'Date' already exists in Invoice Number 'Number' or Service End Date 'Date' already exists in Invoice Number 'Number' Indicates date(s) entered have already been invoiced for this authorization To correct: Submit un-invoiced dates. Check the 'Child Invoice History' Discoverer report to verify invoiced dates.

Service Start Date 'Date' should be greater than TNKids Placement Begin Date 'Date' or Service End Date 'Date' should be less than TNKids Placement End Date 'Date' Indicates the Service Start Date is outside the range of the client placement record in TNKids. To correct: Enter a Service Start Date within range of client placement or ask the RSM to adjust the client placement record in TNKids.

Invoices can only be submitted for the same month as the Placement Start Date.

Please use the Back button and change the Service End Date to the last day of the month. After submitting this invoice, you may submit another Invoice for the remaining authorized days for the following month.

Invoices cannot include days from more than one calendar month. Submit a separate invoice for each calendar month.

To correct: Adjust dates submitted to coincide with current billing cycle.